# Activate Your Account

Hello and welcome to a series of short video tutorials which will take you step by step through the enrolment process.

In this video I will demonstrate how to activate your La Trobe University account using the Account Activation page.

This page is used by New students and by students returning from leave after a deferral.

Once you have activated your account you will be emailed your username or Student ID which will enable you to enrol using StudentOnLine.

Please read the Use of Computer Facilities Statute and read the agreement then check the box.

If you applied direct to the university or if you are a student returning from deferral, your Applicant ID Number will be your La Trobe University Student ID number.

This student is entering his La Trobe University student ID.

You must be sure to enter your name in exactly the same way as you entered it in your original application to avoid receiving an error message.

If your name or email address has altered since your initial application, you must enter it as it was on that initial application.

Once you have your details entered select Verify Identity. If you have entered something incorrectly, you will receive the above warning message. Check what you have provided, ensure that it is correct, make necessary changes and then verify again.

In this example, I have failed to enter my email address. The email address must match what was provided in the initial application.

Now it’s time to create my password. There are strict password requirements that you must adhere to. As you can see, passwords must be eight characters long and they must not contain three or more consecutive letters from the start of your first given name, other given names or family name.

Once you have set up your password, select Submit Password.

Well done, you can now log in to StudentOnLine.

Thank you for taking the time to watch this video.